

# Operational Compliance Report June & July 2022

*Johna Easley*

*Interim President & CEO*

*Frank Gresh*

*Interim Chief Operating Officer*



**“To serve our communities’ pre-hospital needs through value-driven, compassionate, and clinically superior care.”**

## June 2022 Compliance Summary – Combined

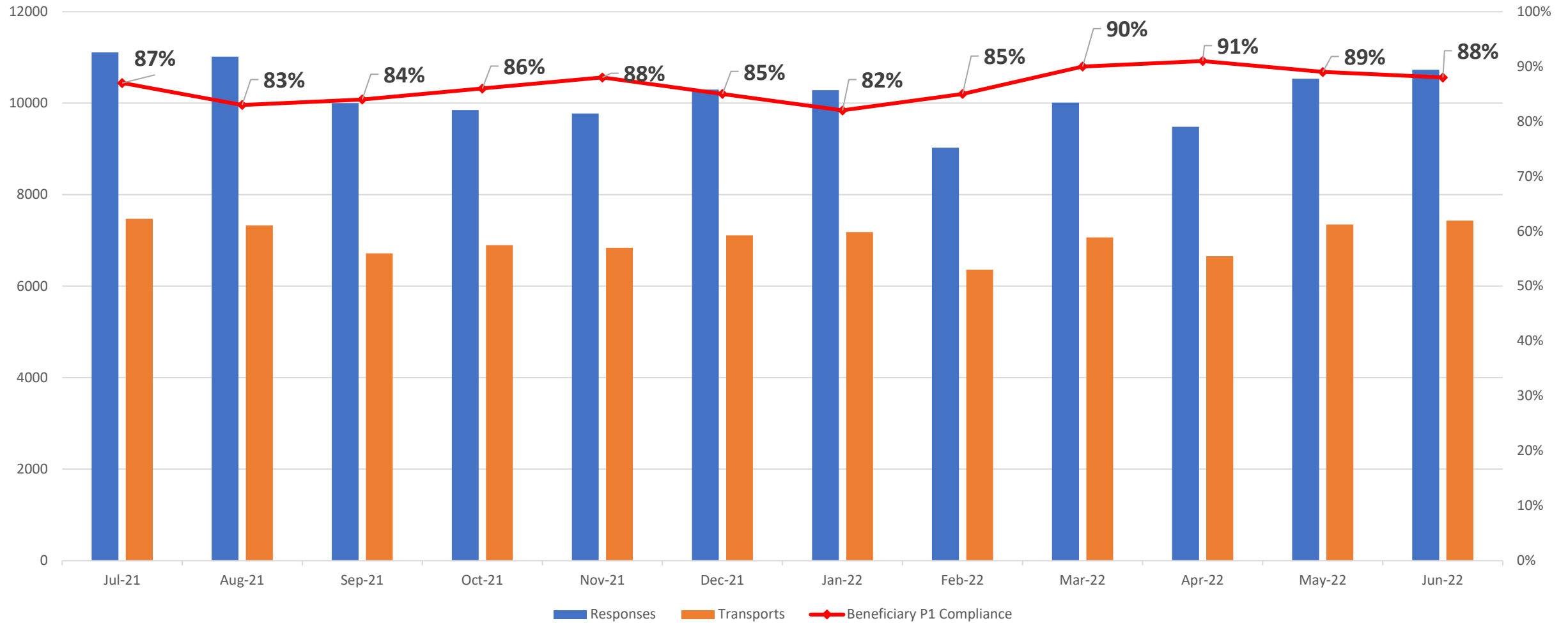
	Priority 1	Priority 2	Priority 3	Priority 4
East Ben. Total	88%	92%	85%	100%
East NB Total	Priority 1&2	78%	100%	100%
West Ben. Total	59%	77%	67%	70%
West NB Total	Priority 1&2	69%	N/A	N/A



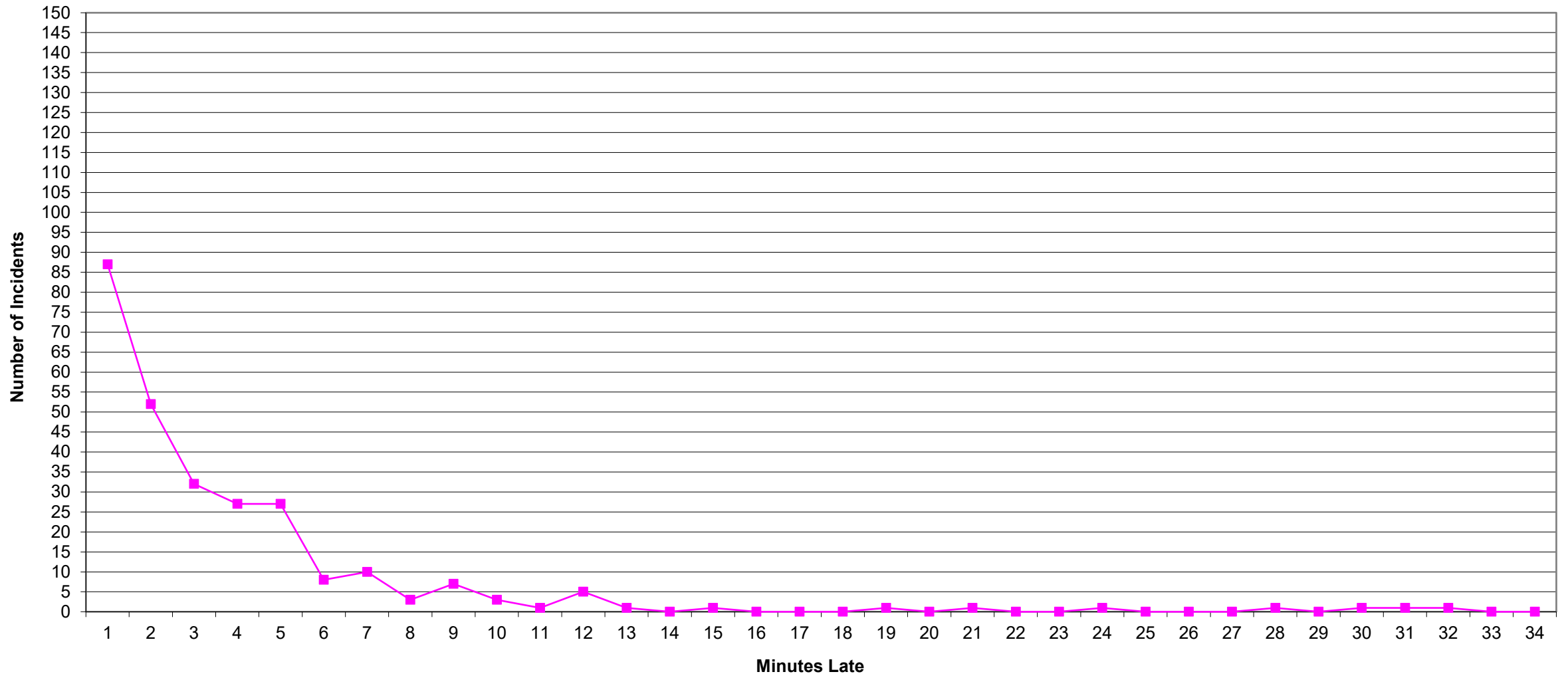
**“To serve our communities’ pre-hospital needs through value-driven, compassionate, and clinically superior care.”**

# P1 Compliance Trends – EASTERN DIVISION

East Beneficiary Response Time Compliance with Response and Transport Totals – June 2022



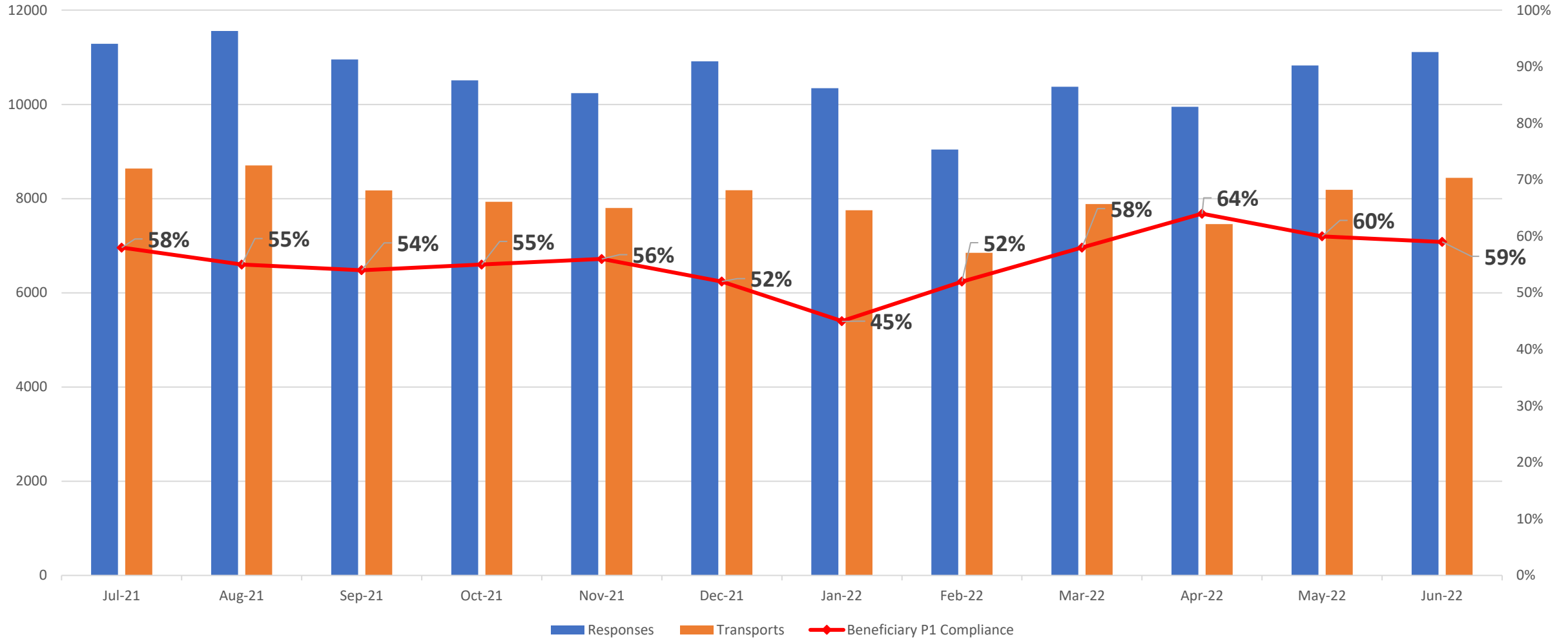
## Eastern Division Priority 1 Late Calls June 2022



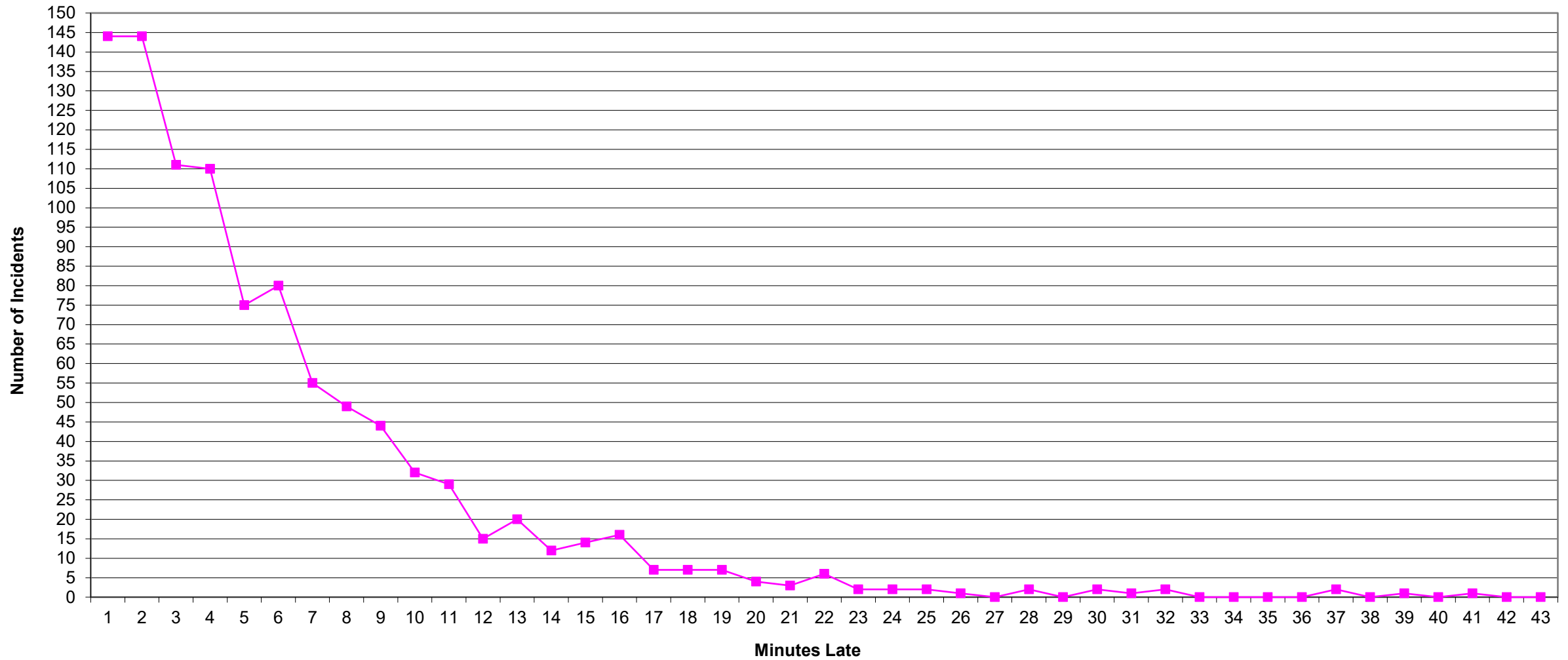
**“To serve our communities’ pre-hospital needs through value-driven, compassionate, and clinically superior care.”**

# P1 Compliance Trends – WESTERN DIVISION

West Beneficiary Response Time Compliance with Response and Transport Totals – June 2022



# Western Division Priority 1 Late Calls June 2022



**“To serve our communities’ pre-hospital needs through value-driven, compassionate, and clinically superior care.”**

## July 2022 Compliance Summary – Combined

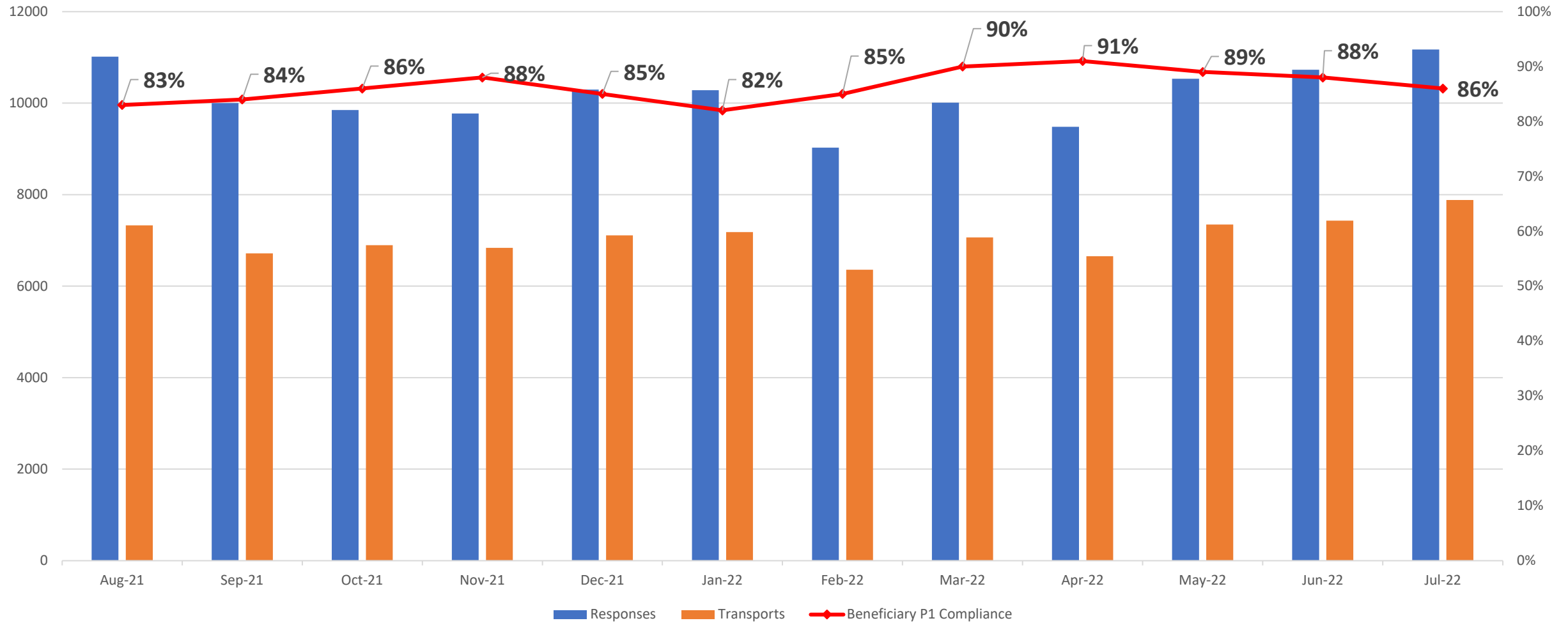
	Priority 1	Priority 2	Priority 3	Priority 4
East Ben. Total	86%	93%	82%	88%
East NB Total	Priority 1&2	77%	100%	N/A
West Ben. Total	51%	70%	62%	72%
West NB Total	Priority 1&2	70%	100%	N/A



**“To serve our communities’ pre-hospital needs through value-driven, compassionate, and clinically superior care.”**

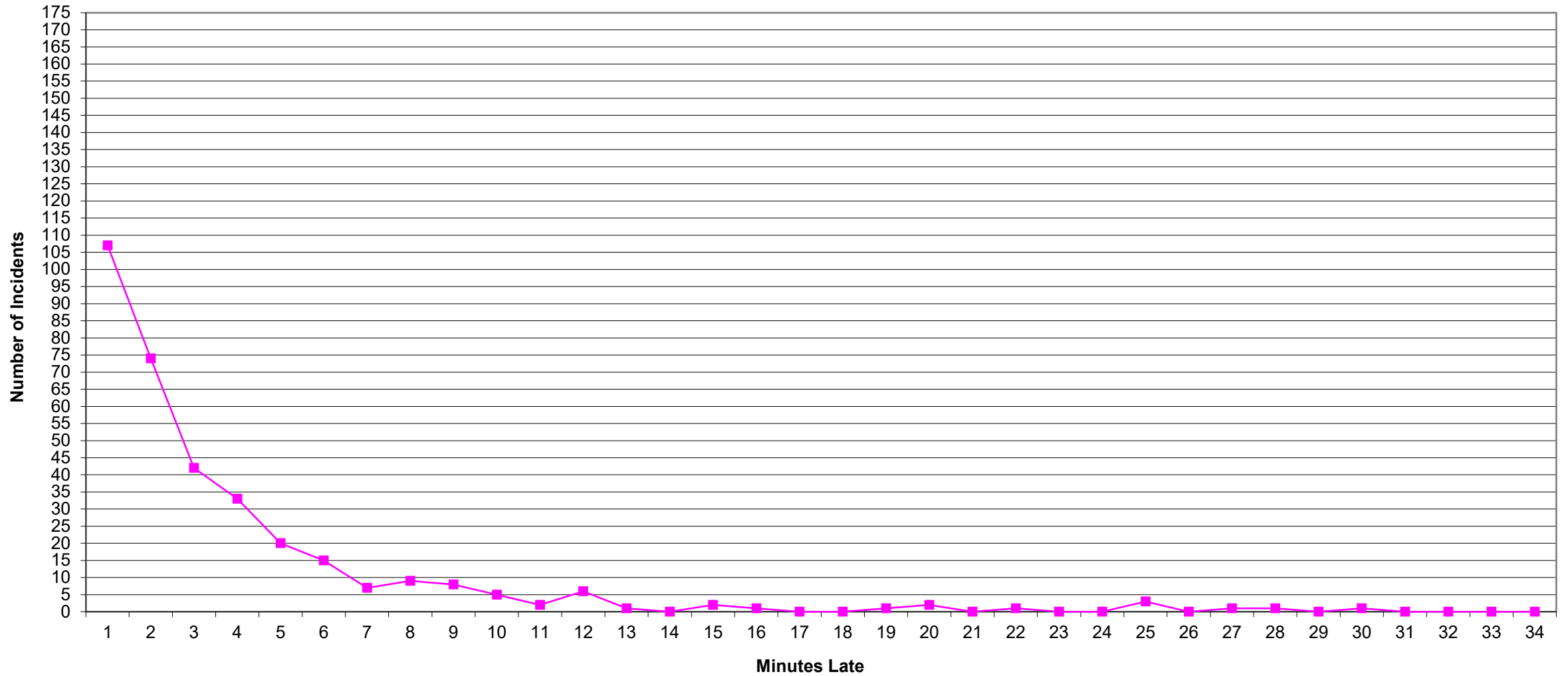
# P1 Compliance Trends – EASTERN DIVISION

East Beneficiary Response Time Compliance with Response and Transport Totals – July 2022





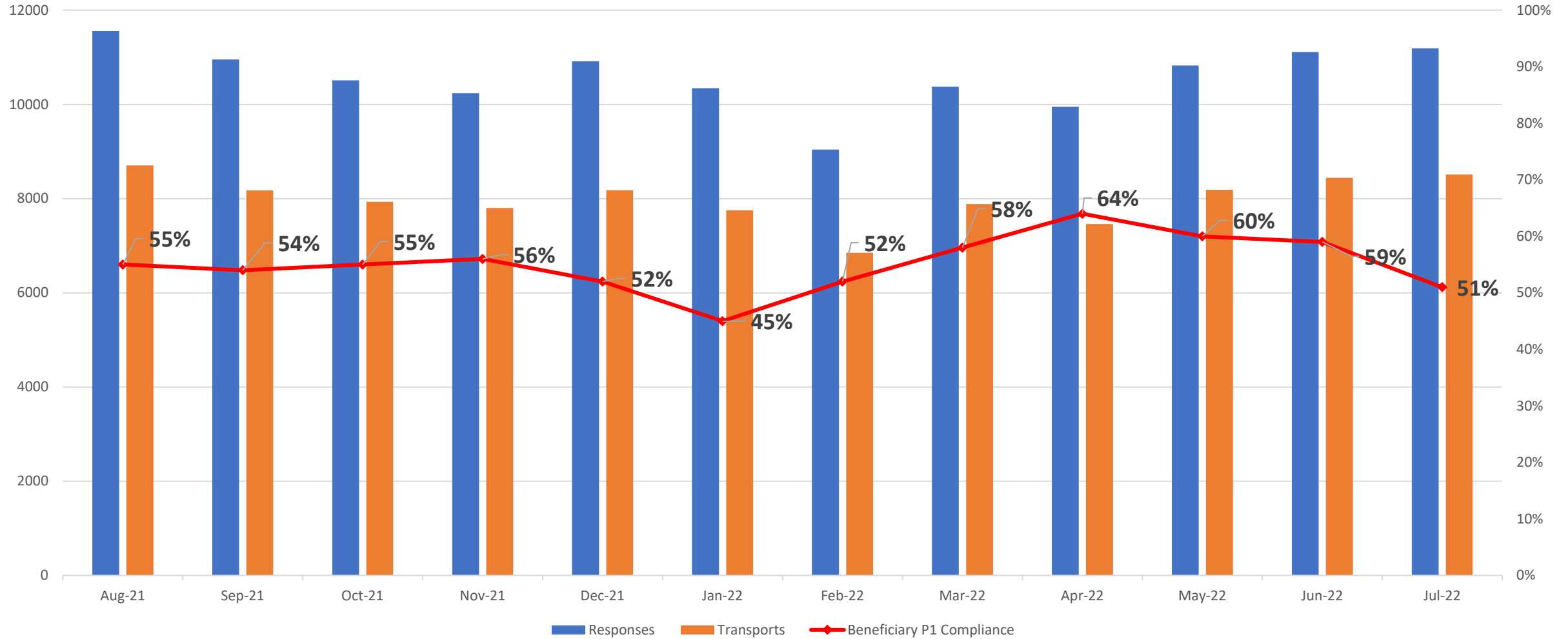
## Eastern Division Priority 1 Late Calls July 2022



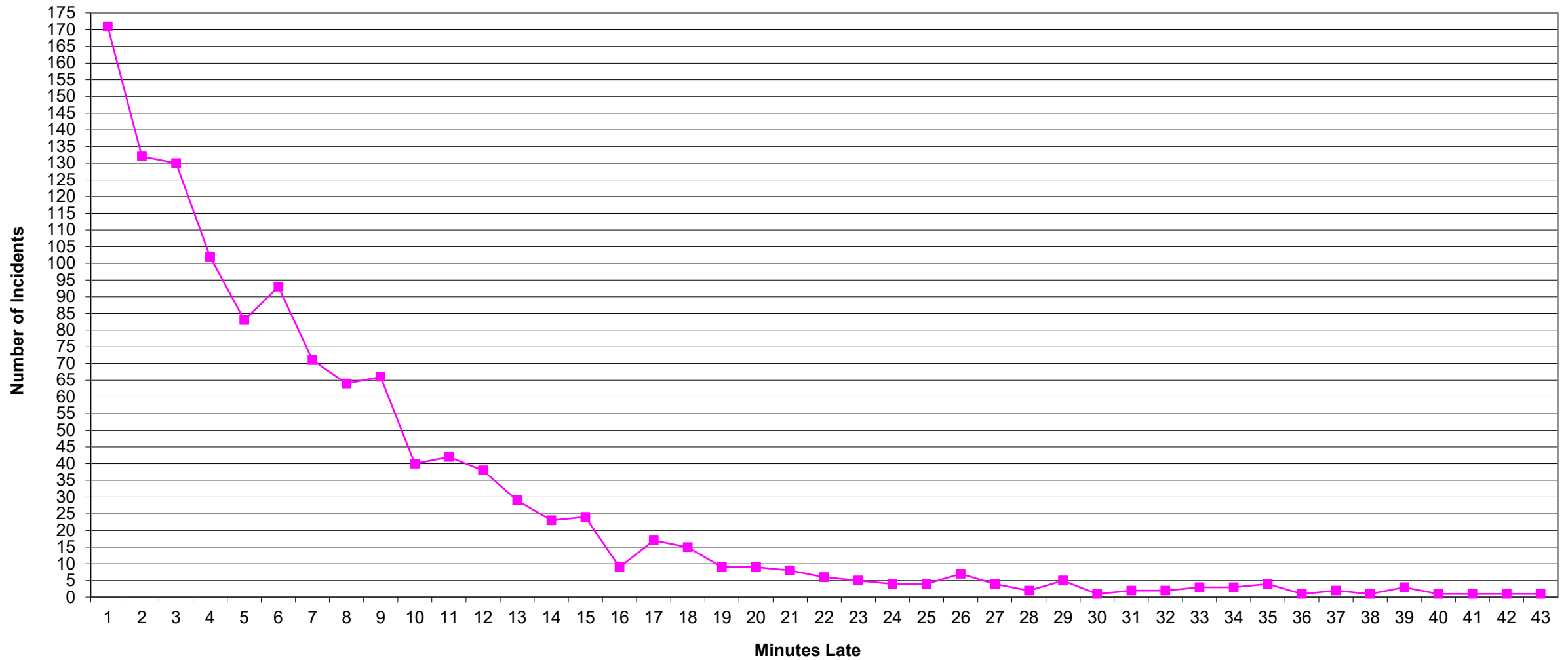
**“To serve our communities’ pre-hospital needs through value-driven, compassionate, and clinically superior care.”**

# P1 Compliance Trends – WESTERN DIVISION

West Beneficiary Response Time Compliance with Response and Transport Totals – July 2022



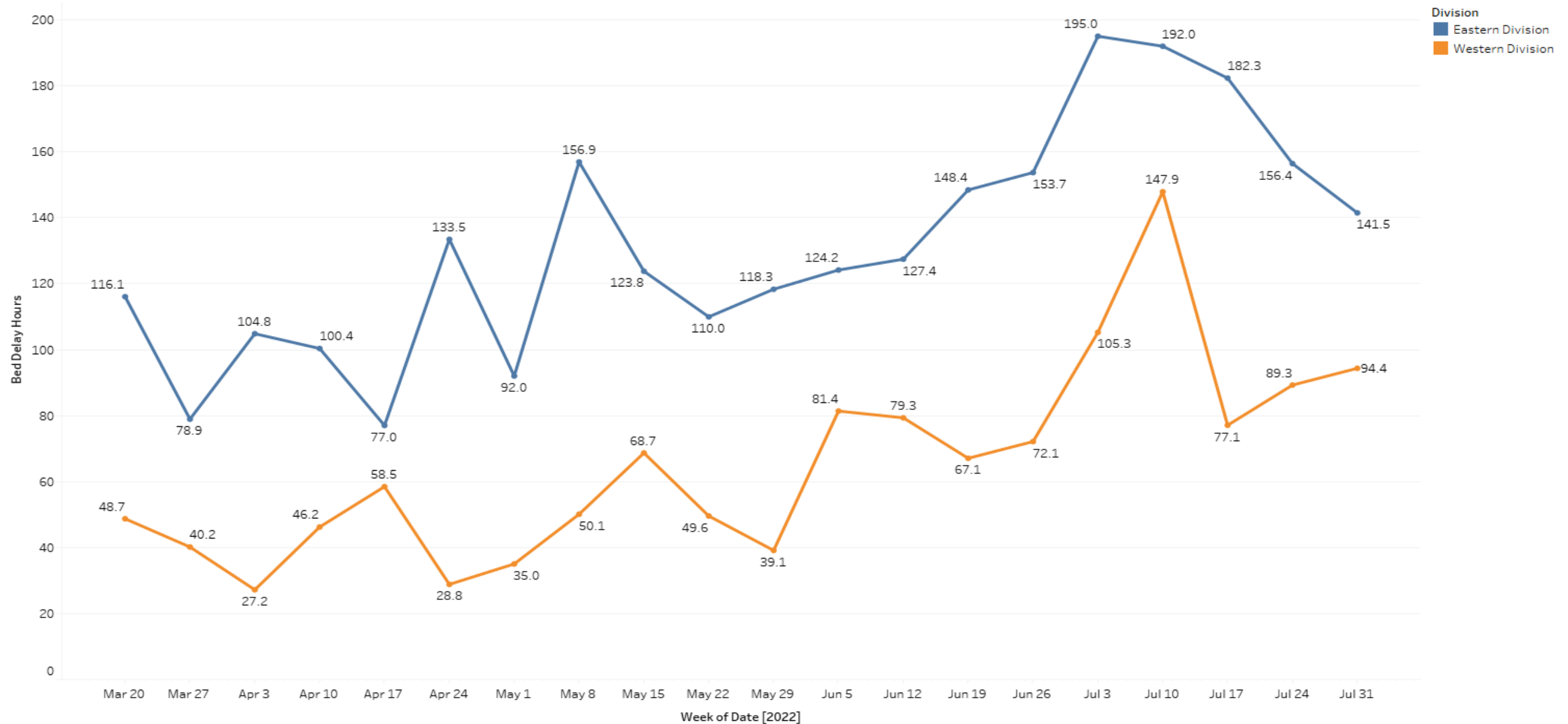
## Western Division Priority 1 Late Calls July 2022



**“To serve our communities’ pre-hospital needs through value-driven, compassionate, and clinically superior care.”**

# BED DELAY – BOTH DIVISIONS

Bed delays over time



# Year over Year by week

Division

Time First Unit Assigned

Year of Time First Unit Assigned

- 2018
- 2019
- 2020
- 2021
- 2022

Eastern  
Division

Transports ✦

2000  
1800  
1600  
1400  
1200  
1000  
800  
600  
2000  
1800  
1600  
1400  
1200  
1000  
800  
600

Western  
Division

Transports ✦

Week 2  
Week 3  
Week 4  
Week 5  
Week 6  
Week 7  
Week 8  
Week 9  
Week 10  
Week 11  
Week 12  
Week 13  
Week 14  
Week 15  
Week 16  
Week 17  
Week 18  
Week 19  
Week 20  
Week 21  
Week 22  
Week 23  
Week 24  
Week 25  
Week 26  
Week 27  
Week 28  
Week 29  
Week 30  
Week 31  
Week 32  
Week 33  
Week 34  
Week 35  
Week 36  
Week 37  
Week 38  
Week 39  
Week 40  
Week 41



# EMSA



**“To serve our communities’ pre-hospital needs through value-driven, compassionate, and clinically superior care.”**